9-1-1 Services Board Finance Committee Meeting Tuesday, June 10, 2021

Committee Members Present

David Von Moll Nelson Moe Jolena Young

Staff Present

Dorothy Spears-Dean Brian Crumpler Lisa Nicholson

1. Call to Order

The meeting of the Finance Committee was called to order by Mr. Von Moll at 1:00PM. Ms. Spears-Dean performed a roll call of the Council members on the audio bridge. Mr. Von Moll reviewed the agenda and made opening remarks.

2. Bureau Update

Ms. Spears-Dean updated the Finance Committee members on the changes that have taken place since NGS (old ISP) staff transitioned from VITA to VDEM. The last Finance Committee meeting was held in February of 2017. The fiscal responsibilities of the 9-1-1 Services Board were reviewed. Those include contracts and agreements necessary or incidental to the performance of its duties, management of the wireless E-911 fund, and management of other moneys appropriated for enhanced emergency telecommunications services. Mr. Von Moll commented on identifying strategies and tactics for generating reports to present to the Committee in the future, and the development of regular reporting.

Ms. Spears-Dean reviewed several potential focus areas that have been regularly reported on at 9-1-1 Services Board meetings. Mr. Von Moll commented on the funding formula and the grant program. Ms. Spears-Dean gave an overview of the funding methodology and how the monies in the Wireless 9-1-1 fund are received and distributed. When additional funding is received after the July 2021 rate increase, those funds will be proportionally distributed within the existing formula.

Ms. Spears-Dean presented several funding metrics to the Finance Committee members. The four areas discussed were the original NG9-1-1 deployment budget (\$53.6M), the current adjusted deployment budget (\$61.3M), direct payments made to localities and AT&T (\$7.7M), and remaining budget balances & cash on hand. Mr. Von Moll commented on the importance of transparency in this area.

3. Challenges

Ms. Spears-Dean discussed various challenges in the 9-1-1 ecosystem. PSAPs are becoming information and communication hubs. 9-1-1's role in Virginia is expanding with the public and 9-1-1 is partnering with more disciplines. Additional "nodes" to our existing concept of the 9-1-1 ecosystem may be added. Mr. Moe discussed the existing scope of 9-1-1, and if this a widening/change in scope is in order. Ms. Spears-Dean would present changes in scope to the Finance Committee as part of a vetting process. Mr. Von Moll and Mr. Moe discussed getting direction from the Board and linking new elements to the strategic plan while staying in

alignment with Code. Ms. Spears-Dean outlined how VDEM will increase coordination with the Board and Committees. Additional VDEM staff support will be from an accounting position, a financial manager, and a procurement manager who will assist the Board and Committees. Ms. Young discussed unfunded mandates and localities, and asked if in the future such issues could be raised on behalf of the localities. An example was the EMD/T-CPR legislation. There was additional discussion on the July 2021 funding increase and the Marcus Alert legislation.

4. NG9-1-1 Opportunities

Mr. Crumpler presented NG9-1-1 opportunities to the Committee. Discussed were funding and contract status for NG9-1-1 deployment, NG9-1-1 boundaries, GIS on boarding, and connectivity project updates. Ms. Young discussed PSAP's with non-standard configurations. There are PSAP's with regional or hosted 9-1-1 solutions today that will have different paths to transition to NG9-1-1.

5. PSAP Grant Program Opportunities

Ms. Lisa Nicholson presented upcoming items that would be impacting the PSAP Funding & Grant Program. Also discussed were new trends PSAPs have been making with training and travel funding requests and awards. Staff is looking to have their current approach to answering these requests be the Committee. Mr. Von Moll questioned if the PSAP Grant Committee would be more appropriate, and Mr. Moe brought up questions concerning 9-1-1 technology services and EMT/EMD services. Ms. Young outlined the legislative EMD mandates and T-CPR requirements. There was Staff and Committee discussion. Staff will put together a decision brief to present to the PSAP Grant Committee, and will forward a copy on to the Finance Committee. Mr. Von Moll discussed how to leverage the funding available moving forward.

6. New Business

Ms. Spears-Dean stated that a preliminary 9-1-1 Cost Study statement of work has been developed and approved by the Board. Ms. Young volunteered to assist with the development of the SoW. The goal would be to review and vote on vendor selection by the September 9th meeting.

Ms. Spears-Dean asked the Committee members to review the draft charter for the Finance Committee. Charters for all Board committees are being standardized for the Finance, Grant, Legislative, and Regional Advisory committees. Mr. Moe advised the Committee that he would like to see fiscal controls such as guidelines or "guardrails" for how the monies from the Fund come in and go out included in the charter.

7. Public Comments

Mr. Crumpler discussed the "10% Rule" the Board implemented regarding funding amendments. Some quotes received by localities are only good for 90 days, and if a Board meeting is canceled or delayed that could raise problems for a locality. Mr. Von Moll stated the Committee could review additional dollar controls or a percentage controls for low-cost items.

8. Adjourn

The meeting of the Finance Committee adjourned at 2:30PM.

9. Next Meeting

The next meeting of the Finance Committee will be August 12.